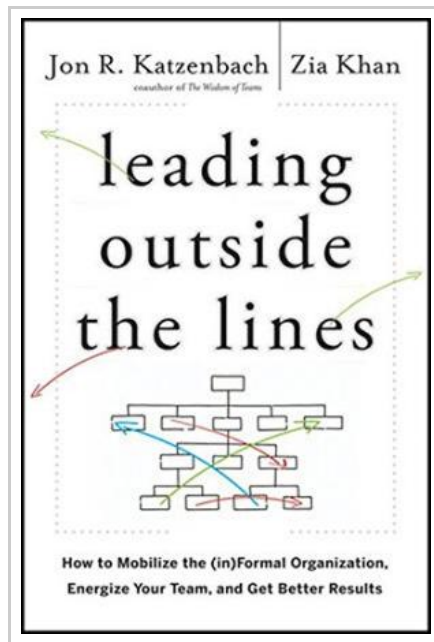




Leading Outside the Lines: How to Mobilize the Informal Organization, Energize Your Team, and Get Better Results

By Jon R. Katzenbach, Zia Khan

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